

Institute of Leadership & Management Qualifications



ILM Level 5 Certificate in Leadership and Management

Who is this for?

Practicing leaders and managers of organisations from the public, private and not for profit sectors.

This Qualification is flexible, creative and tailored to deliver a practical and applied programme for people responsible for managing individuals, projects or teams and also caters for those responsible for managing volunteers.

2018/19 dates & costs

Day 1: 26th March 2019

Day 2: 25th April 2019

Day 3: 14th June 2019

Tutorial half day: 9th July 2019

Day 4: 7th August 2019

Venue: Good Space, Newcastle, NE1 6QE

Cost: £995 per person

Objectives

- Understand the organisational context and the importance of goals and objectives
- Developing core leadership and management skills to deliver performance and results
- Understanding and applying techniques to effectively lead, manage and motivate individuals and teams
- Develop personal communication and leadership skills

How is the qualification structured and assessed?

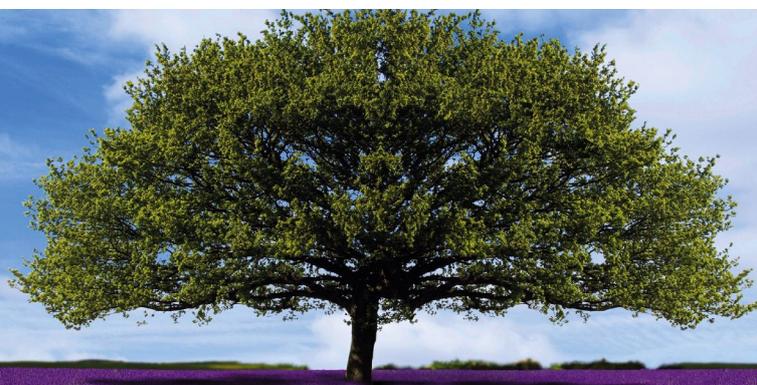
Assignment 1	Developing and leading teams to achieve organisational goals and objectives
Assignment 2	Management communication
Assignment 3	Managing individual development and Motivating people in the workplace

An ILM Assessment Task provides an opportunity to relate your learning directly to your current organisation. Assignments can be used to support the needs of your employer (as well as evidencing your learning as part of completing your ILM qualification).

Action Learning

Sessions are designed to enable participants to practice, self assess and use Action Learning as a way to bridge the gap between theory, practice, understanding and application.

For more information or to book a place on one of our programmes, please visit our website www.cathbrownconsultancy.com or contact Cath Brown on 07984 492139 or by email at info@cathbrownconsultancy.com



Programme Overview	Content
Day 1 Effective leadership of individual, teams and volunteers	<ul style="list-style-type: none"> • Organisational context, culture and structure • Vision, values and goals • Leadership principles, theory and practices
Day 2 Communicating effectively as a leader	<ul style="list-style-type: none"> • Communication cycle and complexities • Self assessment of style and preference • Exploring questioning, listening and feedback
Day 3 Motivating People in the workplace	<ul style="list-style-type: none"> • People and performance processes • Motivation theory and practices
Day 4 Managing Individual Development	<ul style="list-style-type: none"> • Developing individuals in the workplace • Engaging individuals to increase performance
Tutorial Reflecting on your own leadership Assessment and Tutorial Support	<ul style="list-style-type: none"> • Leadership self assessments • Reflective tools and techniques • Assessment support

Resources

You will receive a wide variety of supporting resources including a core textbook, and a range of information electronically as additional guided learning to support assignments (as well as additional reading list provided). This enables deepened learning and reflection linking to guided learning.

Feedback from CBC 2018 Leadership programmes

Participants feel that the course content was linked well to the assignment requirements with lots of opportunity to discuss and explore improved ways of working. They report that they like that ILM is not just theory but applied to practice and it helps them consider how they communicate with individuals, teams and other departments.

- *I now am offering feedback to team members on a regular basis and practice has improved.*
- *The performance gap analysis has helped prepare for a difficult meeting which will take place when a member of staff returns – feels really has a hold on this now and has a strong framework to use to progress matters.*
- *I've enjoyed the opportunity to ask for feedback from colleagues and have created action plans which are not just sat in the drawer – they are being actioned and I'm making real progress.*
- *I wasn't enjoying the management side of the role but now I feel much more confident in my ability and am enjoying it more.*
- *The communication cycle really hit home for me – I'm constantly reviewing this and practice has definitely improved.*